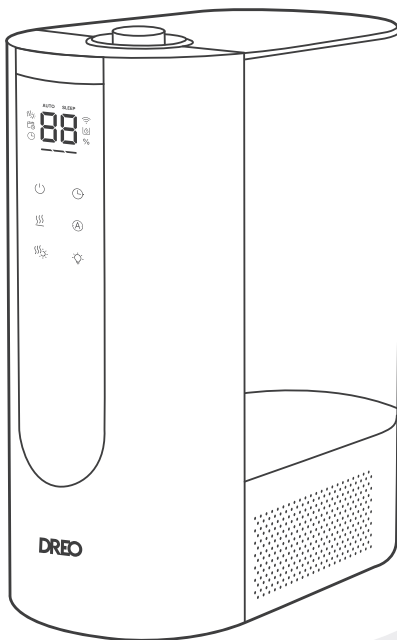


DREO

Smart Humidifier 813S

USER MANUAL



”

Thanks for Choosing **DREO!**

Your support means the world to us.
We hope you enjoy our product as much as
we did creating it.

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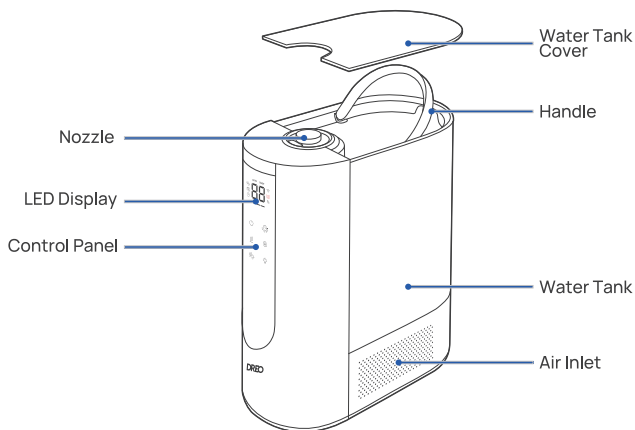
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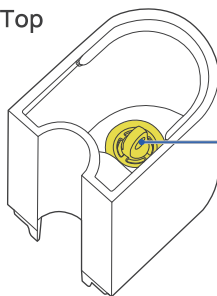
KNOWING YOUR APPLIANCE

01

Package Contents

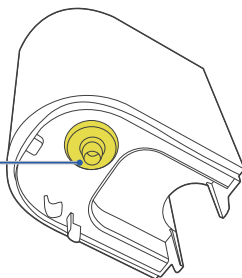


Top

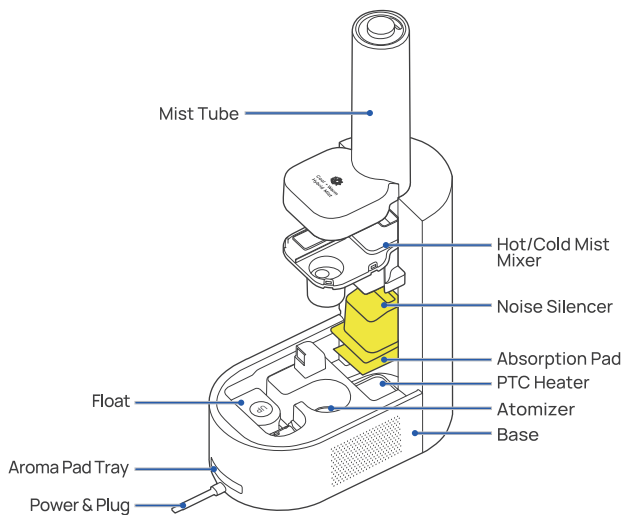


Large Particle Cartridge (Traps hair and large particles in the water.)

Water Valve

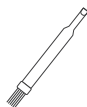


Bottom



User Guide

User Guide



Cleaning Brush

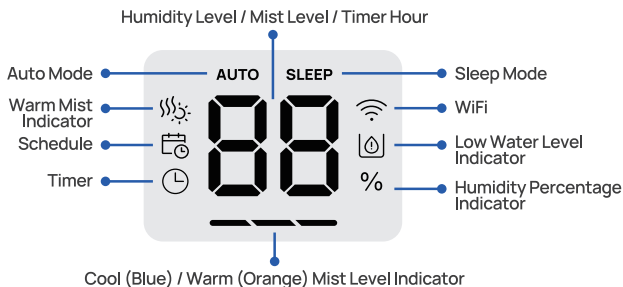


Absorption Pad



Aroma Pad

LED Display



Note:

- When humidity levels are below 10%, the display will show "LO".
- When humidity levels are above 90%, the display will show "HI".
- When the water level is low, the Low Water Level Indicator will flash for 5 seconds, then the appliance will switch to standby.
- When receiving software upgrades, the display will show "UP", and the appliance cannot be operated until the upgrade ends.
- You can enable/disable Sleep Mode through the DREO app.

Control Panel



Power

- Turn the appliance on/off.
- Long press for 7 seconds to restore WiFi and factory settings.



Manual Mode

- Switch between Low/Medium/High mist level.



Auto Mode

- Turn Auto Mode on.
- When first activated, the screen will display the target humidity.
- Tap the (A) button to increase the target humidity by 5% (The target humidity ranges from 30% to 90%).
- In Auto Mode, the mist level is adjusted according to your target humidity.
- Press the Manual Mode Button  to exit Auto Mode.



Warm Mist

- Turn warm mist on/off.
- Note: The warm mist is turned on by default.



Ambient Light

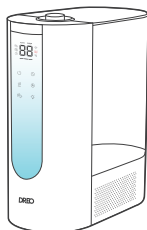
- Control the brightness of the display and button lights (switch between high brightness - low brightness - off).
- Turn the ambient light and beep sounds on/off.
- Touch any button to wake up the display (auto-off in 5s).



Timer

- Select to set a timer (0-12h).
- Long press for 5 seconds to enter WiFi settings.

Humidity Indicator Light



Light Color	Humidity Level
Yellow	$\leq 30\%$
Green	31% - 60%
Blue	$\geq 61\%$

The light color will change according to your room humidity level.

Warm Mist

Touch  to turn on/off warm mist

Mist Level

Mist Temperature ($\pm 3^{\circ}\text{C}$)

Low

45°C

Medium

50°C

High

55°C



CAUTION:

Mist may be hot in the Warm Mist Mode. Do not place your bare hands, face, or other exposed skin over the nozzles while using warm mist.

CONNECTING TO YOUR APPLIANCE

02



Before connecting the appliance to your mobile device, please scan the QR code on the left or go to the app store and search “**DREO**”, then select and download the app.



Look for “**Smart Humidifier 813S**” when connecting your new appliance.



You can use the DREO app to connect your appliance to **Amazon Alexa** or **Google Home**. Please follow the in-app instructions to set up your voice assistant.

NOTE: You must create a DREO account to access voice assistants.

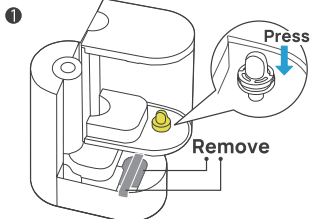
- 1 Launch the DREO app, sign in or create an account by following in-app instructions.
- 2 Enable Bluetooth on your mobile device and plug in your appliance.
- 3 Hold ⌚ for 5 seconds to start WiFi connection settings.
(Tip: The WiFi icon 📶 will keep flashing when pairing.)
- 4 Tap + **Add Device** and select **Smart Humidifier 813S**.
- 5 Follow in-app instructions to complete WiFi connection.
- 6 You're now ready to control the appliance on your app.
(Tip: To restart connection settings, hold ⌚ again for 5 seconds.)

USING YOUR APPLIANCE

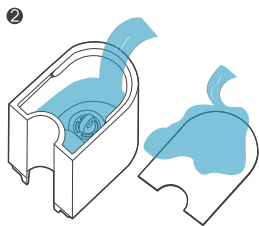
03

Before Use

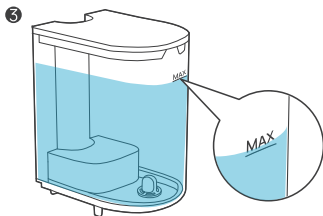
When using your humidifier for the first time, remove the wraps and follow the steps below.



Remove the label and cardboard. Then make sure the cartridge is installed correctly by pushing it down.



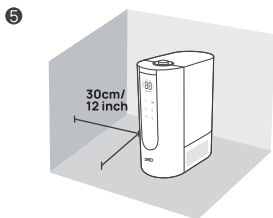
Detach the cover and water tank from the humidifier and clean thoroughly.



Fill the tank with water. Make sure the water doesn't pass the MAX line. Note: DO NOT add water into the mist tube.



Put the water tank back in place and close the top cover.



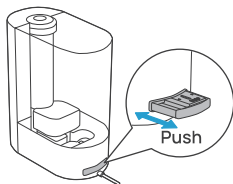
Place the humidifier on a flat, level surface, keeping at least 30 cm/12 inch away from walls or any major obstacles.

ATTENTION:

- It is recommended to add purified or distilled water to prevent white powder residue from forming.
- Do not add essential oil into the water tank to avoid damaging the tank.
- Do not place the appliance on the carpet or floor directly.
- Direct the mist away from walls, furniture and electrical appliances.
- It is recommended to place a water-resistant mat under the appliance to catch spills and droplets.

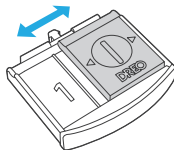
Adding Essential Oil

1



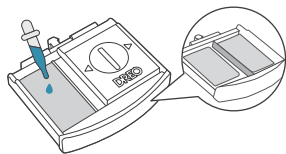
Push to open the aroma pad tray.

2



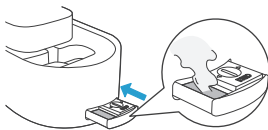
Open the lid on the side you want to add the essential oil.

3



Add 5-10 drops of essential oil on the aroma pad.

4

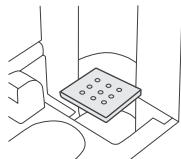


Put the aroma pad tray back in place.

Note:

- Add essential oils on the aroma pad only. Do not add them to the water tank or elsewhere.
- The scent may be soft. This appliance is not intended to work as an aroma diffuser.
- The scent level cannot be adjusted.
- The tray contains two separate compartments. Open the compartment that contains the scent you like.
- If the aroma pad becomes too stiff, it needs to be replaced.

Absorption Pads



The mineral absorption pads help reduce mineral buildup (scale) inside the appliance, particularly on the heating element.

Note:

The absorption pad can be reused after cleaning, but regular replacement is recommended.

CLEANING AND MAINTENANCE

04

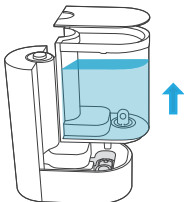


- Always turn off and UNPLUG the appliance before any cleaning or maintenance.
- Do not clean the main body under running water.
- Do not let water splash into the air outlets.
- Do not use any chemical agents when cleaning the appliance.
- Store in a cool, dry place and cover it to protect it from dust.
- Empty and clean the appliance before storage. Clean the appliance before next use.
- Do not overfill the appliance due to the potential risk of electric shock.

Cleaning

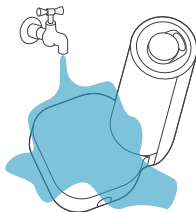
Empty the tank and refill every third day. Before refilling, clean it with fresh tap water or cleaning agents if required by the manufacturer. Remove any scale, deposits or film that has formed on the sides of the tank or on interior surfaces, and wipe all surfaces dry.

1



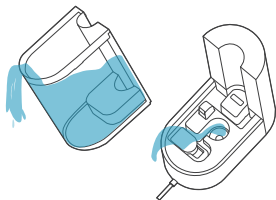
Detach the water tank from the base.

2



Remove the mist tube and rinse it with warm water.

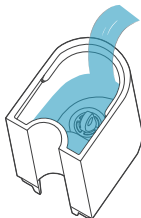
3



Take out the water tank cover, and drain any remaining water from the tank and the base.

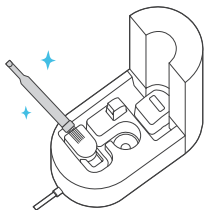
Note: If you've used the warm mist setting, use caution in case the water is still hot.

4



Rinse the tank with warm water.

5



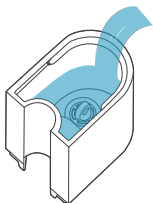
Gently clean the base with a soft cloth or the included cleaning brush.

6



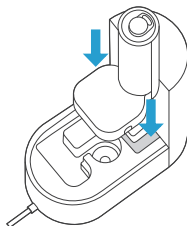
Wipe the tank clean with a soft, damp cloth.

7



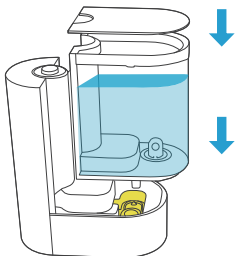
Fill the tank with room temperature water. Do not fill with hot water.

8



Attach the mist tube to the back of the base.

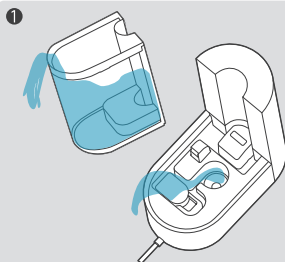
9



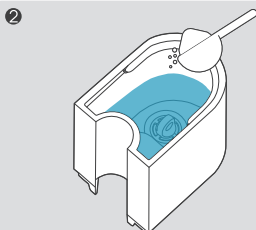
Attach the water tank to the base, then replace the top cover.

Descaling

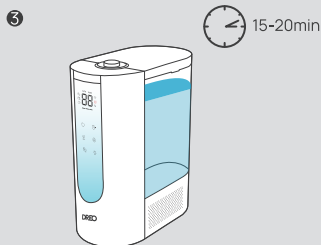
RECOMMENDED ONCE A MONTH



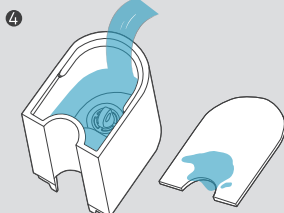
Drain any remaining water from the tank and the base.



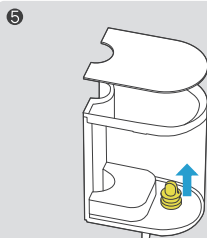
Fill the tank with a solution of bleach and water (one teaspoon of bleach for each gallon of water). Replace the tank cover and shake around the tank.



Attach the water tank to the base. Let it sit for 15-20 minutes.

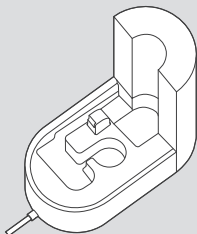


Remove the tank and detach the cover, and drain any remaining solution from the tank and the base. Rinse the tank with water until the bleach smell is gone.



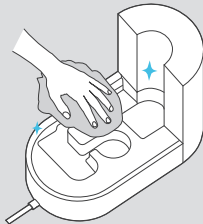
Remove the large particle cartridge.
Note: Do not remove the water valve below the cartridge.

6



Remove the mist nozzle, mist tube, hot/cold mist mixer, noise silencer and float.

7

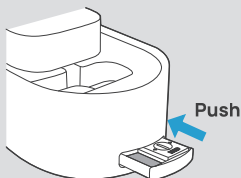


Clean the base with a soft cloth or the included cleaning brush to remove excess mineral deposits. Make sure all parts are dry before reassembling your appliance.

Cleaning the Aroma Pad Tray

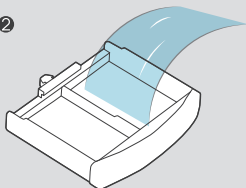
RECOMMENDED ONCE A WEEK

1



Push to open the aroma pad tray at the back of the base to pull it out.

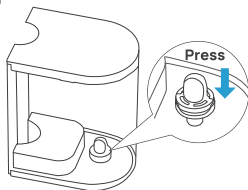
2



Rinse with water and place back into the base.

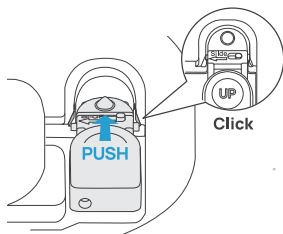
Reassembling

①



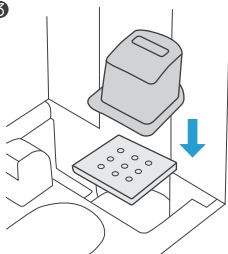
Place the cartridge back into the tank. Make sure the cartridge clicks in place.

②



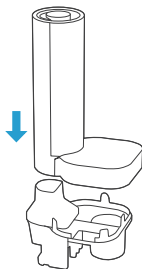
Align the float with the cavities on both sides and push downwards till you hear the "click".

③



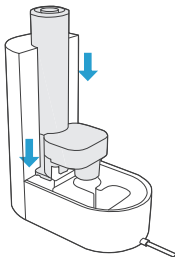
Place the absorption pad and the noise silencer back to the PTC heater.

④



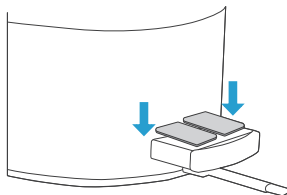
Place the mist tube on top of the hot/cold mist mixer. Make sure the two parts click in place.

⑤



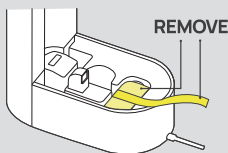
Place the mist tube and the hot/cold mist mixer over the base.

⑥

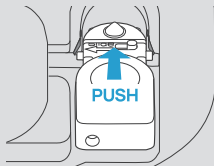


Place the aroma pad back into the aroma box.

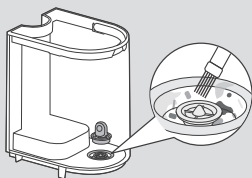
Is Your New Humidifier Leaking?



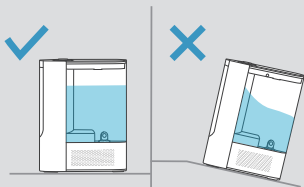
Make sure to remove the label and the cardboard.



Align the float with the cavities on both sides and push downwards till you hear the "click".

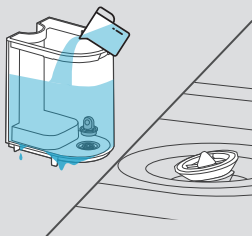


Remove any particles or hair blocking the water valve.

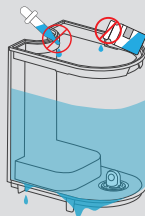


Make sure the humidifier is placed on a flat surface.

Contact Customer Service If...



The water valve is not flat or the tank leaks water when refilling.



The water tank has leakage due to prolonged use of essential oils or liquid medication.

If your humidifier keeps leaking water, please contact customer support (see page 16).

My appliance does not work.

1. Make sure that the cord is connected to a powered outlet and the mains voltage corresponds with the voltage indicated on the appliance.
2. The appliance will shut down automatically in the event of low water.
3. Check if the water tank is installed properly.
4. In Auto Mode, the appliance will stop adding moisture when it reaches the room humidity target.

My appliance is not misting.

1. Turn the mist level to a higher setting.
2. The base has too much water. Empty the base and refill the water tank (not the base).
3. Please check whether the air inlet is blocked.
4. Make sure the nozzle is not blocked.
5. Make sure the appliance is placed on a flat surface.
6. The water temperature may be too low. Turn the mist level to the highest setting and let it run for a while, then adjust to the desired setting.
7. If the water tank or base have been washed with detergent, rinse thoroughly with clean water to remove any remaining detergent.

The mist produces an unpleasant smell.

1. Use purified or distilled water only. It is not recommended to use tap water.
2. Change water regularly to avoid dirty water accumulation.
3. Clean the appliance and keep it dry for 12 hours with the cover detached.
4. Clean the aroma pad tray, change the aroma pad.

Water leaks from my appliance.

1. Make sure the silicone sealing ring around the water outlet valve is secure.
2. Avoid running the appliance in a room with over 60% relative humidity.
3. Wipe any excess water.
4. Do not shake the appliance.
5. Make sure to place the appliance on a flat, level surface.
6. Check the water tank for leaks. If there are leaks, contact Customer Support (see page 16).

The appliance uses water too quickly.

1. The appliance uses up water based on the environmental temperature and humidity. If your environment is cold and/or dry, the appliance will run out of water faster.
2. Using the warm mist function will use up water faster.
3. Switch to Auto Mode to adjust mist level based on your room's humidity.

White dust appears around the appliance.

1. It is recommended to purchase the DREO replacement cartridge that cartridge out white dust.
2. Using purified or distilled water to fill the appliance. Avoid using water with high mineral content, such as tap water.
3. Clean the appliance regularly (see Cleaning & Maintenance, page 8).

Mist is not warm enough after pressing .

1. Press  to adjust the mist temperature from 45 °C to 55 °C.
2. Allow the appliance to heat up for about 5-10 minutes to produce warm mist.
3. Clean and descale the heating element (see Cleaning & Maintenance, page 10).

Humidity in the room remains unchanged.

1. Use a higher mist level setting.
2. Depending on your environment, the appliance may take longer to humidify your air.

If your problem is not listed or still persists, please contact our Customer Support (see page 16)

Model No.: DR-HHM013S
Rev_EN_RTL_1.0

Reach out to us, it's easy!

 **(888) 290-1688** Mon - Fri, 9:00 am-5:00 pm PST/PDT

 **support@dreo.com**

 **www.dreo.com**

www.dreo.com

Reach out to us, it's easy!

Contact us to get expert support



support@dreo.com



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